



About Two-Factor Authentication on ivari.ca

On February 20, 2021, we added an extra layer of security on ivari.ca, making it harder for cybercriminals to access confidential client data. With Two-Factor Authentication (TFA), you can safely and securely access client data, tools and ivari applications like webcappow and ivari 360, from virtually any device, anywhere. Up until now, you have had the option to skip the setup process and receive reminders.

The set-up grace period is coming to an end

You will be prompted to complete the simple steps needed to set up your TFA, or you can check out these [step-by-step instructions](#) before logging on. After May 25, 2021, the setup process for TFA will be mandatory and you will no longer have the option to skip the setup process.

How TFA works

TFA provides two different ways to verify your identity before letting you access sensitive client information. After you log on to ivari.ca in your usual way, you will be asked to verify who you are using a secondary method that you have set up. This method can be retrieving a code from a text or email, or using a supported authenticator app. It's easy to set up and takes just a few extra seconds to make sure that your clients' data is kept as safe as possible, wherever you are working.

Good to know: It is recommended that you complete more than one TFA option, as you may encounter difficulties logging in to ivari.ca if your service provider is down and you cannot receive your verification code by text or phone call.

[SET UP YOUR TFA NOW](#)

