



## Re: Paramedical Exam PPE Updates

July 23, 2021

To our valued clients,

Dynacare Insurance Solutions takes pride in conducting our paramedical exam business with stringent health and safety requirements that have been designed to protect applicants, clients and our health professionals. As the pandemic landscape progresses, our health and safety protocols have continued to evolve accordingly.

Effective July 26, 2021, **gowns will no longer be required** for Health Professionals performing paramedical exams, nationwide. Our health professionals will continue to be equipped with PPE (Personal Protective Equipment) including a mask, sanitizer, gloves, and an optional face shield.

All applicants must continue to **wear a mask for the duration of their appointment**, regardless of applicable provincial mask regulations. A mask will be provided to the applicant by the Health Professional. Should the applicant be medically exempt from wearing a mask, we may be able to offer alternate accommodations.

Dynacare will continue to monitor the impacts of COVID-19 on our paramedical exam business and inform our clients as our health and safety protocols progress.

On behalf of all of us at Dynacare Insurance Solutions, we thank you for your continued partnership and support. Should you have other questions or concerns, please contact your Account Manager.

Sincerely,

A handwritten signature in black ink, appearing to read "Brendon Lalonde".

Brendon Lalonde  
Vice President, Business Development,  
Client Services, and Solutions

A handwritten signature in black ink, appearing to read "Gio Bazile".

Gio Bazile  
Head, Dynacare Insurance Solutions