

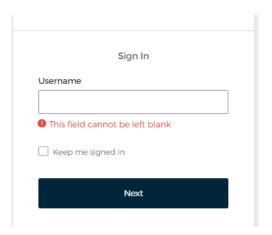
Sign into your SSO account

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Once your account is set up and verified, you can return to logging in directly from the advisor portal.

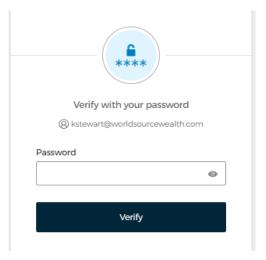
Step 1: Initiate login

- Navigate to your advisor portal and click on Advisor login button
- Enter username (your personal email address)
- Click on the box next to Keep me signed in if you want your authentication to remain valid for the next 30 days
- Click the Next button



Step 2: Enter password

- Enter your chosen password
- Click Verify







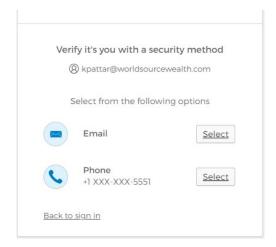
Sign into your SSO account

Step 3: Multi-factor authentication (MFA) verification

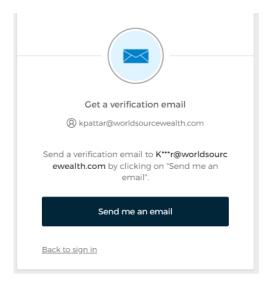
Option 1: SMS or email

If you linked a mobile device to your SSO account during your account activation, you have the option to complete your MFA verification either via your mobile or your email.

- If you want to complete your MFA by receiving an email, click **Select** next to the email option
- If you want to complete your MFA by receiving an SMS to your mobile device, click **Select** next to the Phone option



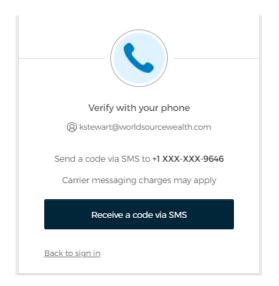
- If you select the email option, click on the Send me an email button to request a verification email from Okta
- When the email arrives, click the Verify button to authenticate your login
- Once you have successfully been authenticated, you will immediately be logged into your advisor portal





Sign into your SSO account

- If you select the Phone option, click on the Receive a code via SMS button
- When you receive the text message with the one-time passcode, enter the 6-digit code in the box provided
- Once you have successfully been authenticated, you will immediately be logged into your advisor portal



Step 3: Multi-factor authentication (MFA) verification

Option 2: Email only

If you did not link a mobile device to your SSO account during your account activation, you will not be given the option to verify via SMS or email as you are in option 1. Instead, you will go directly to the email initiation screen.





Sign into your SSO account

- Click on the Send me an email button to request a verification email from Okta
- When the email arrives, click the Verify button to authenticate your login
- Once you have successfully been authenticated, you will immediately be logged into your advisor portal

